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SANITARY WARE SPECIFICATION SHEET

Item Descriptions	Stern (Israel) "Green	SD" Chrome plated	Illustration/ Drawing		
		with built-in sensor in vire AC 110-240 Vac IP68 waterproof			
Model	Green Soap Dispense	r E			
Code Number	225840				
Finish	Chrome Plated				
Supplier	Acme Sanitary Ware Mr. Eric Wong/ Mr. I		Ø38		
Contact Tel/Fax	(852) 2388-7171 / (85	52) 2710-8012			
E-mail	acme@acmesanitary.c	com.hk	93 126		
Website	www.acmesanitary.co	om.hk	0-52		
soap tank, temporary off, *Versions for multifeed in Application: Closing automatically wit the bathroom will stay org it creates a germ-free and Use: Touch free electronic soap	thout dripping, Stern's touch free soap ganized and neat. Combined with Grea	o dispenser helps to ensure that en touch free electronic faucet, ivated automatically when the	(UK plug or wire fuse)		
	PRODUCT AT A GLANCE		Installation:		
Installation	Deck-mounted		Power source:		
Power Supply	Battery Box for 6D batteries 12V transformer		12 V transformer		
Soap	1 Liter soap bottle. This soap dispenser include any kind of liquid soap, detergent or antibacter		Green matching faucet		
Soap Dose	Default setting: 1.2-1.6 cc Adjustable by remote control in accordance to t	1.4 cc Soap viscosity:			
Soap Viscosity	100-3800 cPs		100-3800 cPs		
Refill	Soap priming operated by remote control or by	MF Multifeed Version: Ref# 07292062			
	ORDERING INFORMATION				
MODEL	CODE	POWER			
GREEN SOAP DISPENSER B	225845	225845 9V battery			
GREEN SOAP DISPENSER E	225840	12V transformer			
GREEN SD B 6-PACK	225846	9V battery			
CREEN ED E C DACK	225.0.41	101/1-00-5			

12V transformer

* All information of the above is for the reference only. No prior notice is made if any changes.

225841

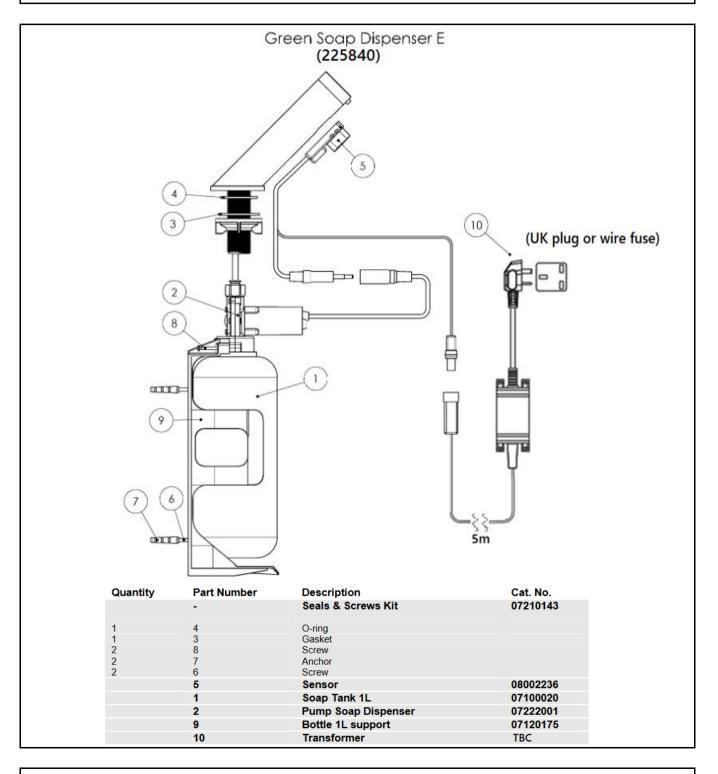
GREEN SD E 6-PACK





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SPARE PARTS LIST



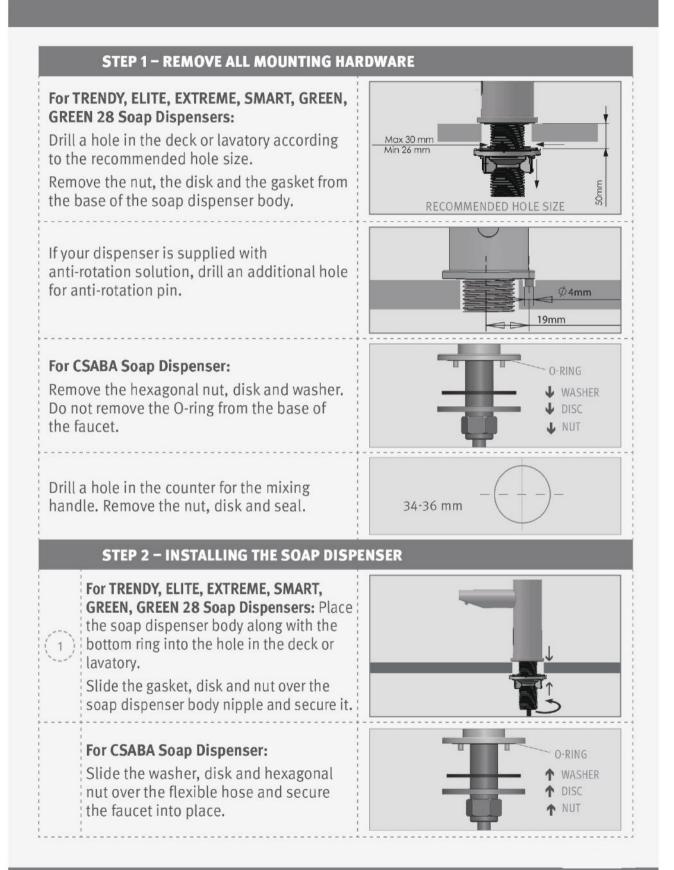
Note: In order to locate the relevant spare part, please check the corresponding parts and part mumber in the drawing. Minimum order quantity will be required.

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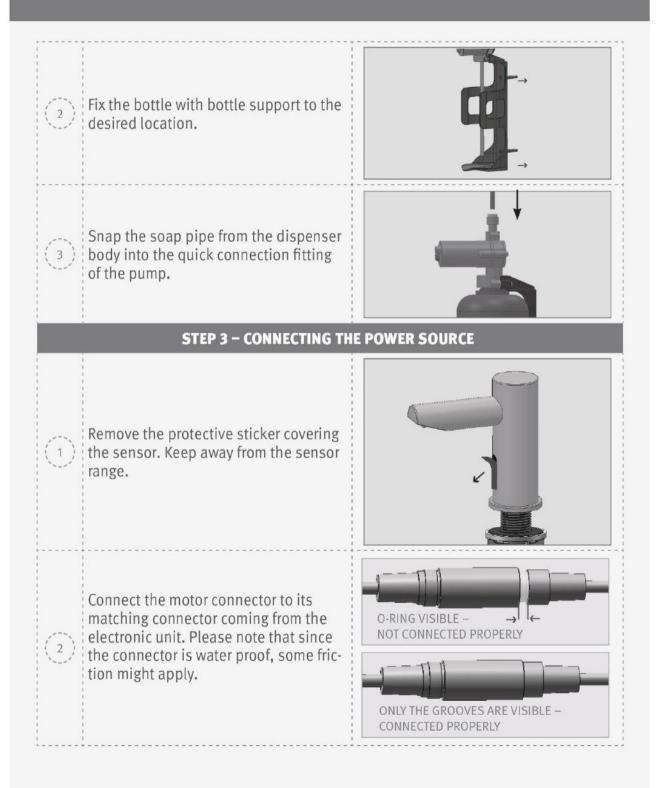
INSTALLATION







INSTALLATION



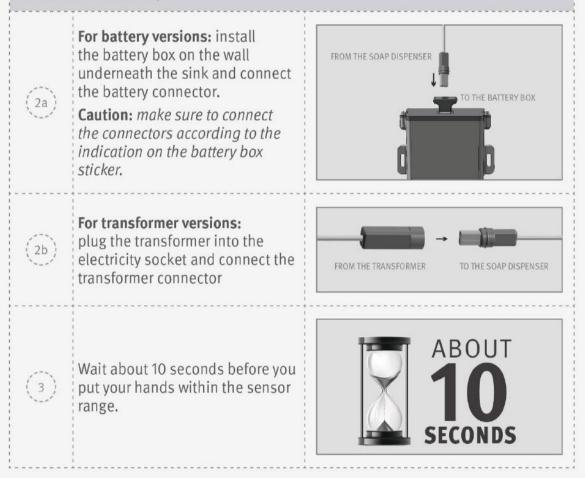




INSTALLATION

IMPORTANT: the 4 contacts connector should be connected properly so that the white o-ring is not visible and a clicking sound is heard.

PAY ATTENTION: If the 4 contacts connectors is not connected properly, the motor will work continuously.







TROUBLESHOOTING

Indication	Investigation	Cause	Solution	Illustration
False activation: Soap dispensing	Continuous discharge from the nozzle	AUX connector not fully inserted	The connector should be inserted fully until white o-ring is not visible. Remove the o-ring if necessary	O-RING VISIBLE - NOT CONNECTED PROPERLY ONLY THE GROOVES ARE VISIBLE - CONNECTED PROPERLY
	Random discharge from the nozzle	Reflection issue from other object	Eliminate any cause of reflection and if necessary use appropriate remote control to shorten detection range.	Min 1.5 M
	Soap discharging from pump housing.	Damaged pump due to high viscosity or debris in pipes	Replace the Pump. Rinse warm water through the pipe and the body of the soap dispenser all the way to the nozzle.	
Soap not dispensing	Pump is making sounds when sensor is activated	Soap tank is empty	Fill with soap with correct viscosity (100 - 3800 cPs) and prime pipes using the fill button on remote control.	Û
		Soap dispenser has not been primed	Prime the soap dispenser by pressing the fill button on the remote or by pressing the refill button located at the bottom of the pump, until soap exits the nozzle.	Press FILL
		Damaged pump (discharge from housing)	Replace the Pump	
		Debris or dried soap in the pipe or tank	Run warm water through pipe, pump, and body all the way to the nozzle. Replace with soap of correct viscosity.	
		High viscosity soap (> 3800 cPs)	NOTE: Using the soap dispenser with high viscosity soap may cause permanent damage to the pump and shorten the lifecycle.	Soap Viscosity (100 · 3800 cPs)
		Bent pipes	Unbend or straighten pipes.	





TROUBLESHOOTING

Indication	Invest	igation	Cause	Solution	Illustration
Soap not dispensing	Pump is not making sound when the sensor is activated	Sensor is blinking when hand is placed in front	AUX connector not fully inserted	The connector should be inserted fully until the white o-ring is not visible. Remove the o-ring if necessary	0-RING VISIBLE - 44 NOT CONNECTED PROPERLY ONLY THE GROOVES ARE VISIBLE - CONNECTED PROPERLY
			Refill button on pump does not activate the pump.	Replace the Pump. Rinse warm water through the pipe and the body of the soap dispenser all the way to the nozzle.	Press
			Damaged pump (discharge from housing).		
			Debris or dried soap in the tank or tubing	Run warm water through pipe, pump, and body all the way to the nozzle. Replace with soap of correct viscosity. NOTE: Using the soap dispenser with high viscosity soap may cause permanent damage to the pump and shorten the lifecycle.	
		Sensor is not blinking when hand is placed in front	Refill button on pump does not activate the pump.	Transformer: Check operation with functioning transformer. Where necessary replace with appropriate transformer. For part numbers see spare parts list.	Refill button
				Battery: Check operation with functioning battery pack. Where necessary, replace batteries or replace the battery pack: Battery pack (without batteries)	
			Reflection issue from other object	Eliminate any cause of reflection and use appropriate remote control to shorten detection range.	
			Damaged sensor	If the above two solutions have not resolved this issue replace with appropriate sensor. For part numbers see spare parts list.	Replace sensor